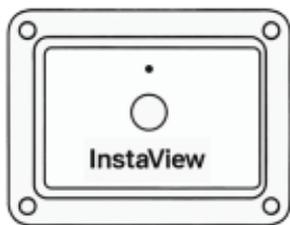


# InstaView

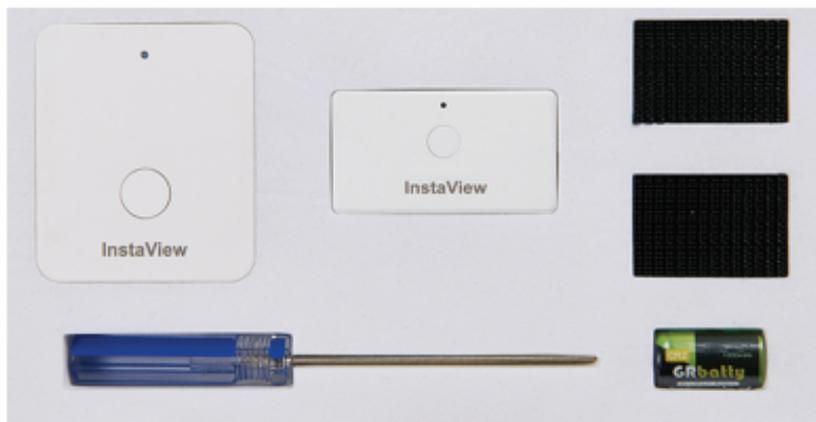
## Wireless Mailbox Alert Systems Quick Installation Guide



If you need assistance, you can  
contact support at  
[support@wirelessinput.com](mailto:support@wirelessinput.com)

Please allow 24 to 48 hours for a response

## Items Contained in the Packaging



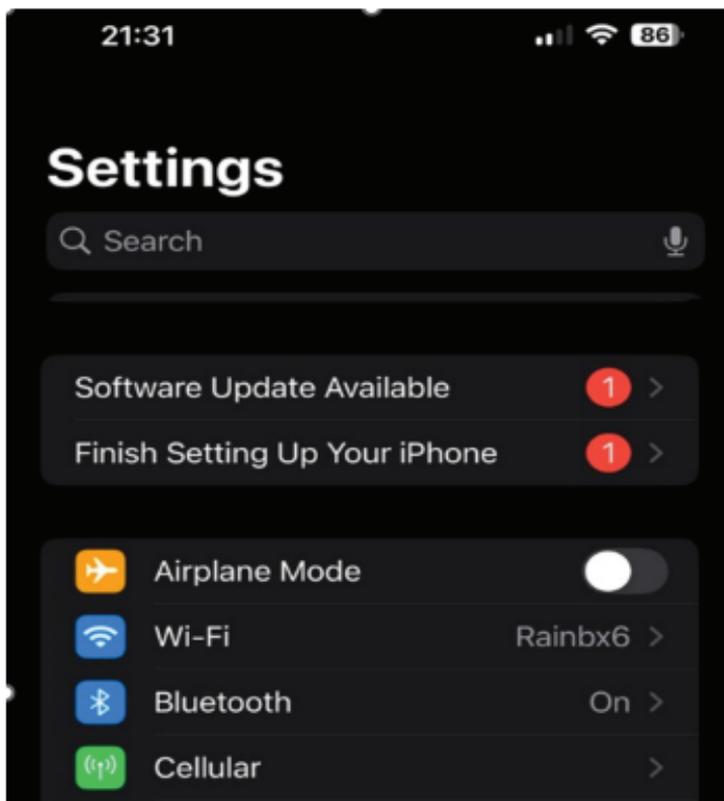
1. Plug the Gateway  
(with built-in siren) into a  
wall outlet or a socket



2. Use the included screwdriver to open the sensor's battery cover, and install the included battery. Make sure that the rubber band is adjusted around the cover to make the sensor waterproof.

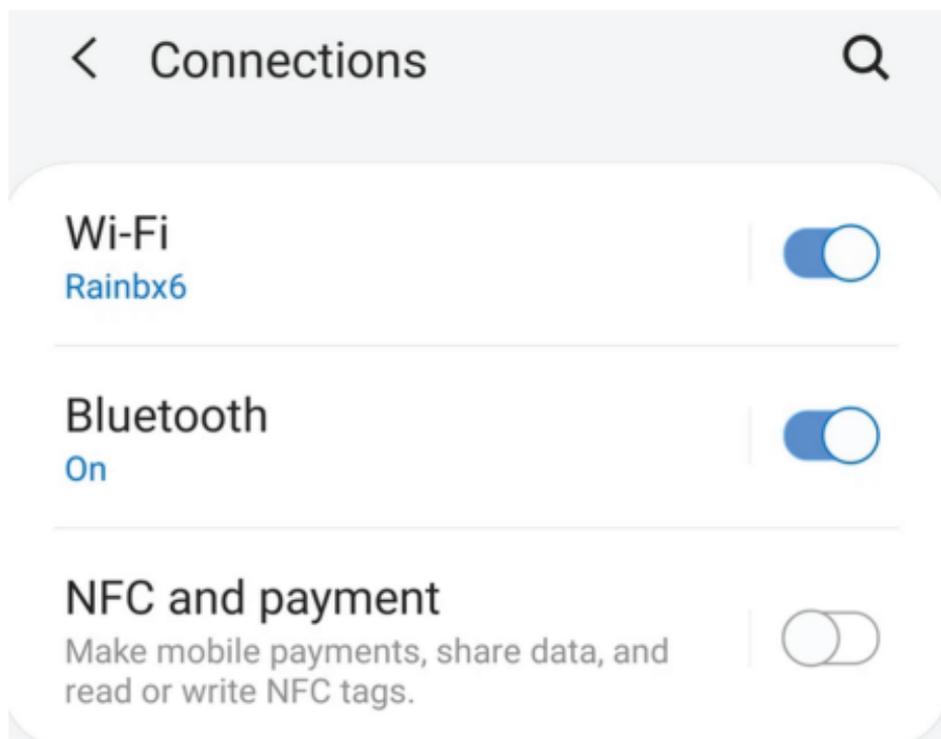


### 3. Turn on Wi-Fi and Bluetooth in your iPhone's/Android's Settings



For iPhone

### 3. Turn on Wi-Fi and Bluetooth in your iPhone's/Android's Settings



For Android

4. Use the Android/iPhone's camera to scan the QR code to download the app or search for "Instaviews safe" app in App store/Google play



Scan to  
download the  
iOS App



Scan to  
download the  
Android App



## 5. Locate and download the app from Apple app store/Google play



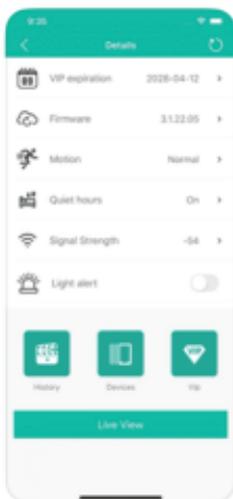
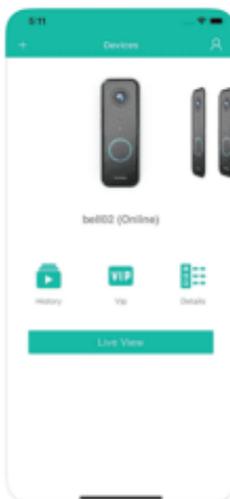
**InstaViewSafe**

InstaView

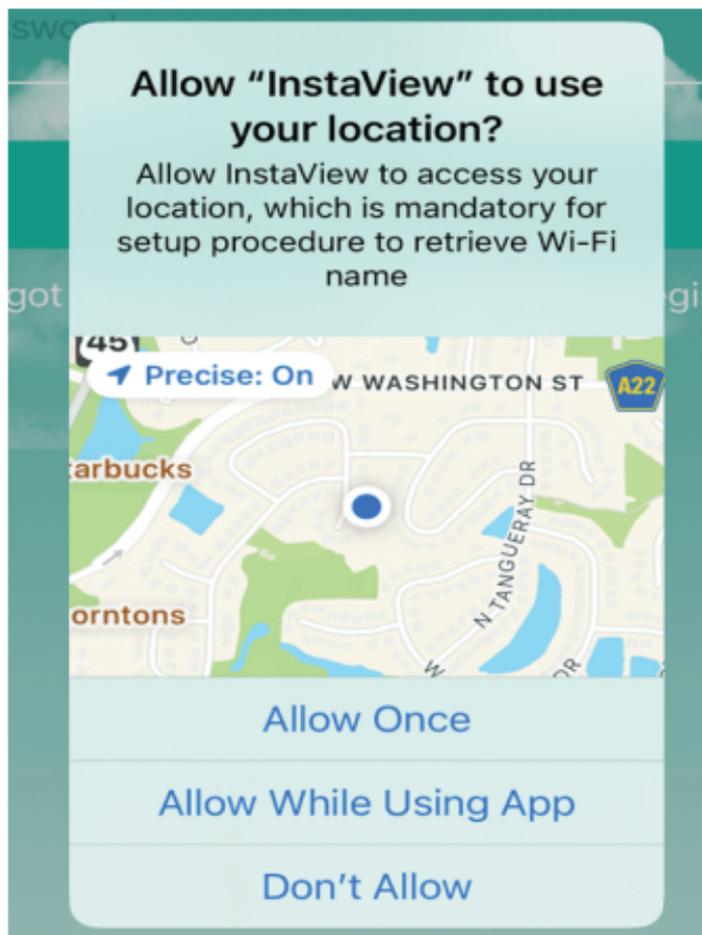
★★★★☆ 4



Lifestyle | Wireless input Inc.

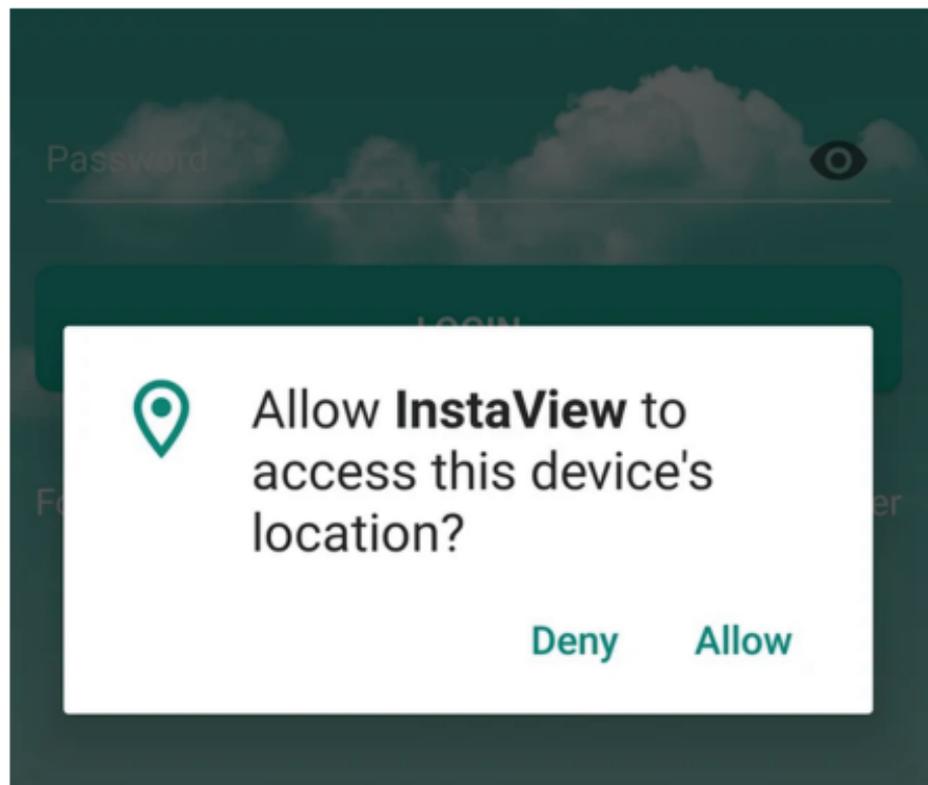


6. Open the app and grant permission to use your location “Allow While Using App” for Wi-Fi and notification time (iPhone)

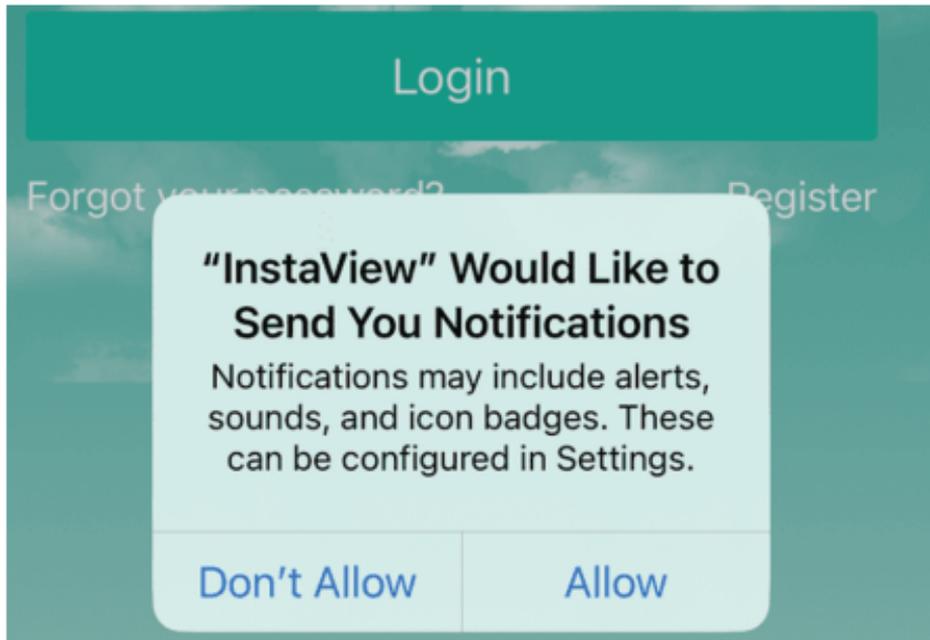


For iPhone

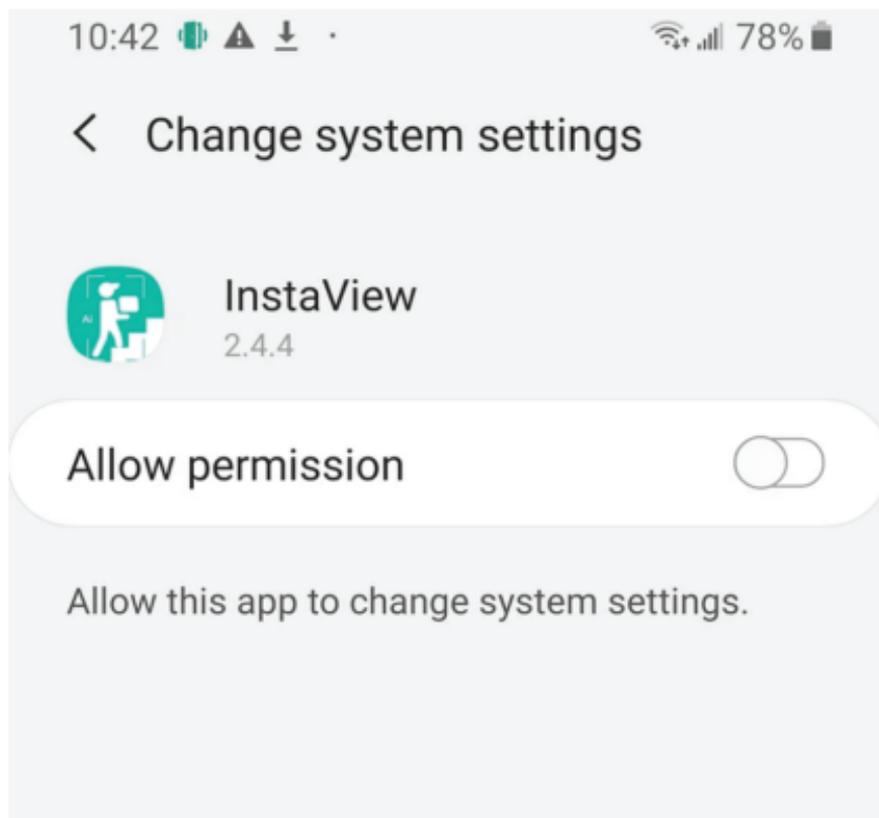
7. Open the app and grant permission to use your location while using it, as this is necessary for accurate notification time. (Android)



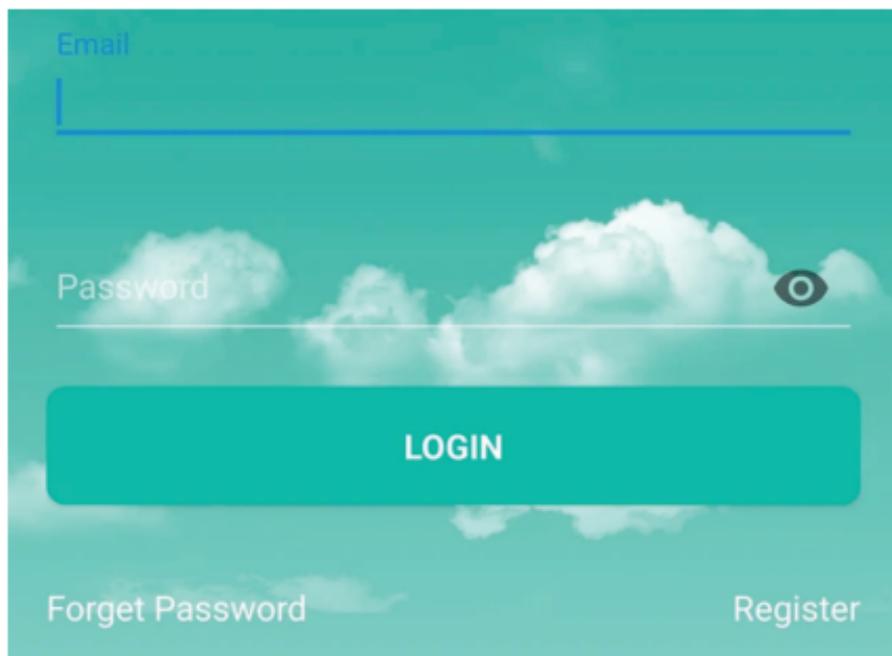
8. If the app ask your to grant the permission:  
Allow the app to send you notifications  
when the mailbox is opened



9. For Android, allow the app to make changes to your system settings to complete the setup



10. Register an account. Tap “Register” to register by following the on-screen instructions.

A screenshot of a mobile application's login and registration screen. The background is a teal color with a white cloud pattern. At the top, there is a label "Email" in blue text above a blue horizontal input field. Below that is a label "Password" in white text above a white horizontal input field. To the right of the password field is a black eye icon. In the center, there is a large teal rounded rectangle with the word "LOGIN" in white capital letters. At the bottom left, there is a link "Forget Password" in white text. At the bottom right, there is a link "Register" in white text.

Email

Password

LOGIN

Forget Password

Register

11. Enter the verification code sent to your registered email

Please note: If you cannot receive the verification code, it is recommended that you use a different person's email address (Gmail or Yahoo Mail).



CREATE ACCOUNT

We sent a verification code to this email address:

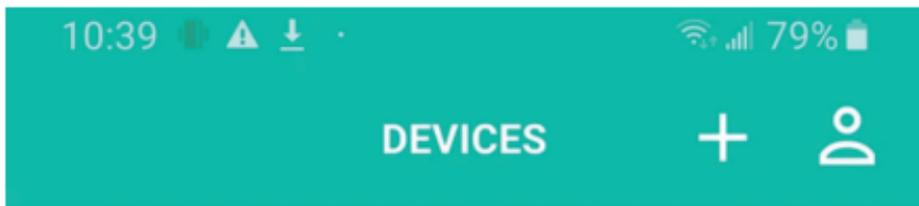
contact@wirelessinput.com

If you still don't see it, check your spam folder.

Please enter verification code

---

12. After your account has been created, you can now add a device to the app by tapping the “+” sign



13. Add the Instaview gateway first. Plug it into an outlet from Page 1, select Gateway from the list, then “Add Gateway”.

Gateway

Mailbox Sensor

Thermometer

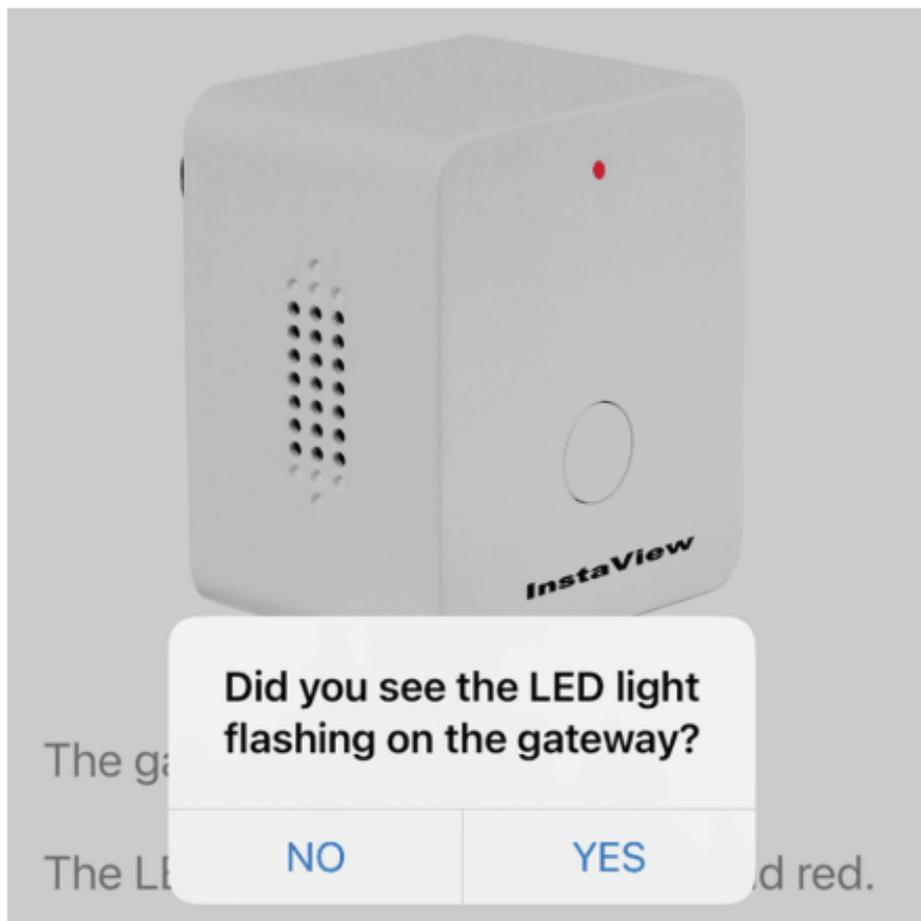
Camera

Flood sensor



ADD GATEWAY

14. Press "Yes" if the light on the gateway is flashing.



15. You can name your gateway or use the default name.

Enter your home Wi-Fi's name and password (check it on your router) to connect the gateway to your home Wi-Fi network.

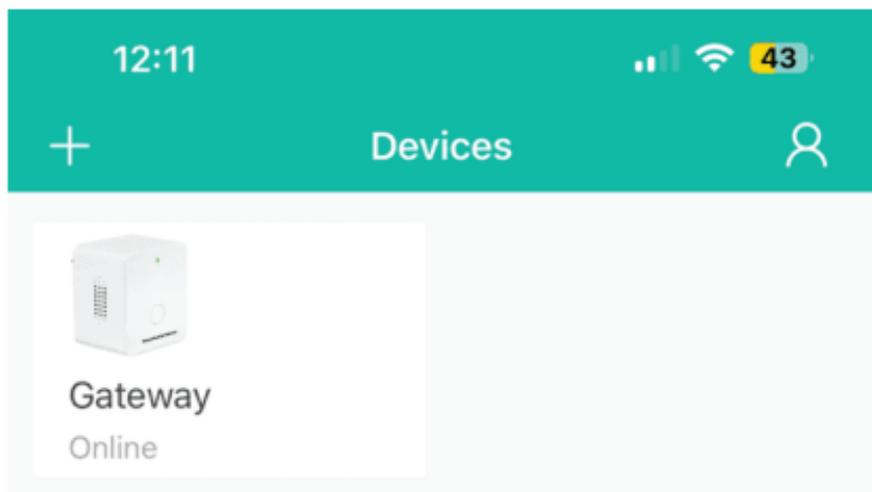
Enter your home Wi-Fi network  
to connect

**Your\_home\_Wi-Fi\_Name**

Enter Wi-Fi password

Enter Wi-Fi password again

16. If the gateway is set up successfully, it will show "Online." If you see "Offline," your gateway is not set up properly. Please reset the gateway and try again.



17. Tap the “+” sign at the top left and select “Mailbox Sensor”, then tap “Add Mailbox Sensor”

Gateway

Mailbox Sensor

Thermometer

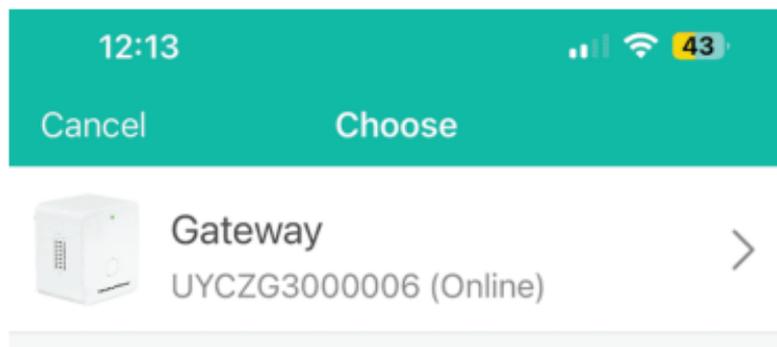
Camera

Flood sensor



ADD MAILBOX SENSOR

18. Select the gateway you just added



On next screen, choose a name or give your sensor a custom name.

19. Install the included CR2 battery into the mailbox sensor



20. After the gateway is set up and plugged into the wall, press and hold the button for a few seconds (a long press); you will hear, "Pairing mode is enabled."



21. Short press the button on the mailbox sensor; you will hear, "Mailbox sensor added."  
(Do NOT long press, just a quick tap).



22. Use the magic hook-and-loop tape (included) to secure the sensor onto the mailbox door. Please note that this is a NEW type of Velcro that does not distinguish between male and female sides, although both appear to be male.



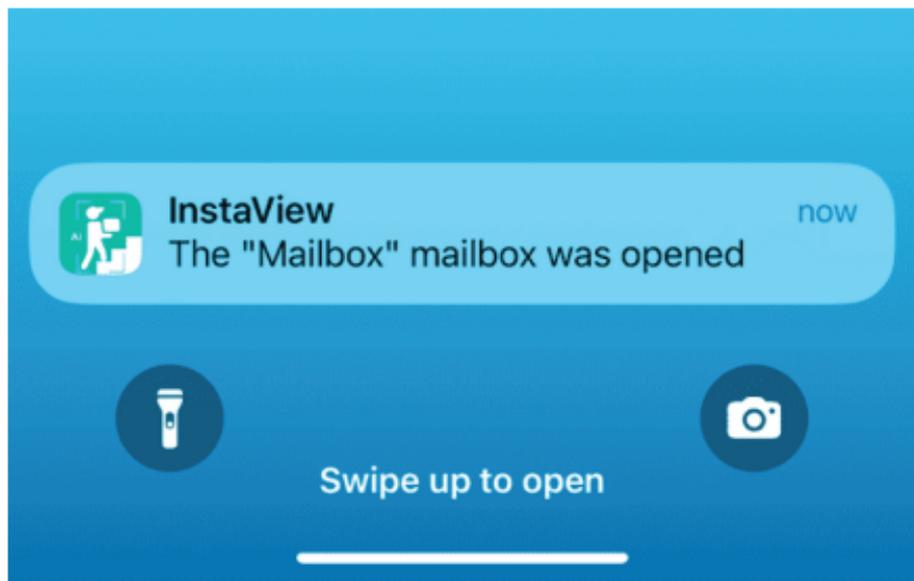
23. Press the two sides of the product firmly so that the magic hook-and-loop fasteners can fasten securely.



24. The InstaView logo must face you (see image below), Upright, not upside down.



25. If both the gateway and sensor are set up correctly, open the mailbox, and you will hear "You have mail" from the gateway and will receive a notification on your phone.



26. If your gateway is offline after setup, please check the following:

1) Go to your phone's settings and make sure Bluetooth is turned on.

iPhone: Settings-->Bluetooth-->On

Android: Settings Connections-->Bluetooth

2) Ensure that Location Services are enabled for InstaView:

iPhone: Settings-->Apps-->InstaView-->

Location -->While Using the App

Android: Settings-->Apps-->InstaView-->

Permissions -->Location

3). Double-check the home Wi-Fi router password. Reset the gateway. Refer to Pg 25. Try the setup again. Refer to Pg 3.

4). If it is still not working, contact:  
[support@wirelessinput.com](mailto:support@wirelessinput.com)

## 27. Reset the Gateway

A reset may be necessary if:

1. Your Wi-Fi password has changed, or
2. The gateway does not speak when plugged into a wall outlet for the first time.

To reset it, use a SIM card ejector pin or a thin needle. Insert it into the small hole on one side of the gateway, then press and hold for 8 seconds.

The gateway will speak and confirm that it has been reset successfully.



## 28. How to set quiet hours

Tap the gateway icon in the app, then tap “Quiet Hours” to add quiet hours.

← Gateway1

 Gateway siren volume

Mute Low Middle High

 Temperature unit °F °C

 Quiet hours >

 LED indicator >

 Firmware version >

## 29. How to set LED indicator

When you receive mail, the LED on the gateway will flash from red to green. You can set the flashing duration by tapping “LED Indicator,” then following the instructions.



The screenshot shows the settings interface for a device named "Gateway1". At the top is a teal header with a back arrow on the left and the text "Gateway1" in the center. Below the header are five settings rows, each with an icon on the left and a right-pointing chevron on the right:

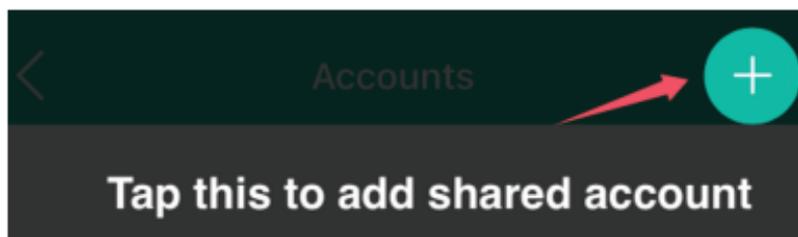
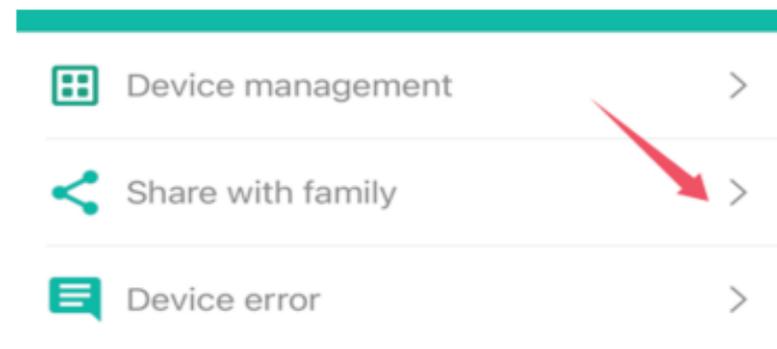
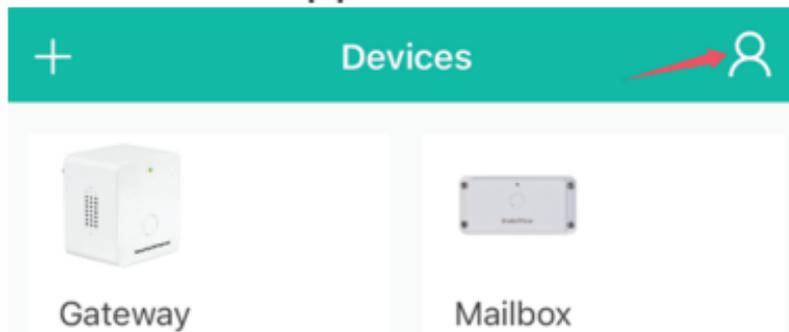
- Gateway siren volume:** Features a speaker icon and a horizontal bar with four segments. The segments are labeled "Mute", "Low", "Middle", and "High". The "Middle" segment is highlighted in teal.
- Temperature unit:** Features a water drop icon and a thermometer icon. To the right are two buttons: "°F" (highlighted in teal) and "°C".
- Quiet hours:** Features an icon of a bed with a "Z" above it.
- LED indicator:** Features an icon of a lightbulb with a gear inside.
- Firmware version:** Features an icon of a cloud with a circular arrow.

## 30. How to Share the Device with family members on the InstaView App

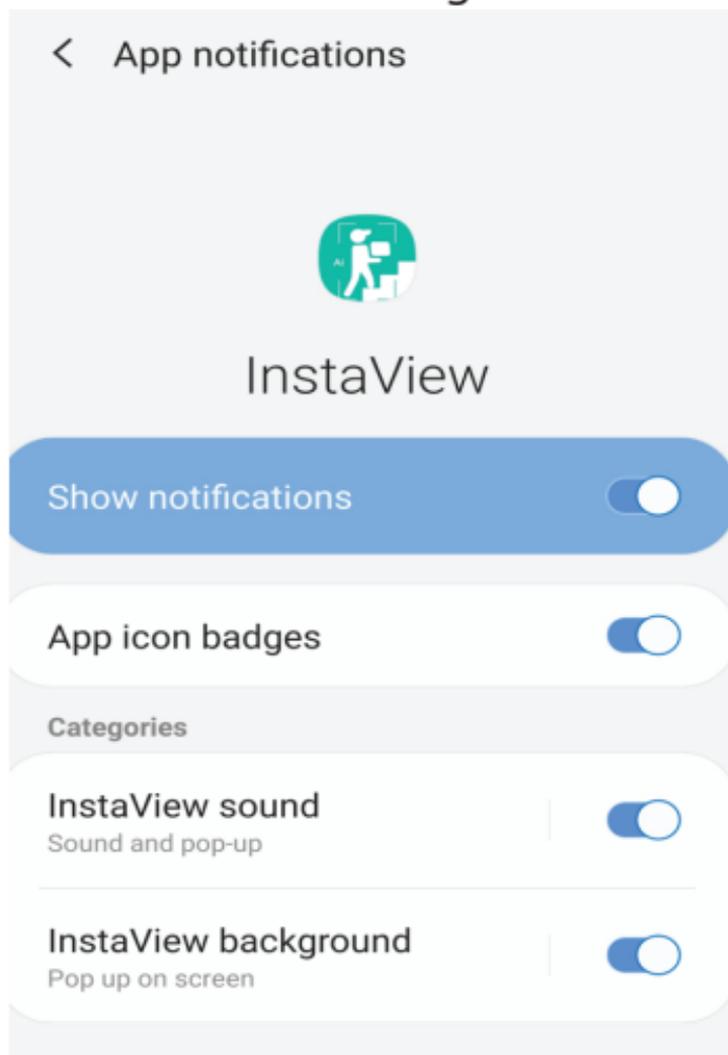
Approach #1). all of your family members to use the same account and password. The same account can be logged into on different smartphones, and all users will have the same level of access.

Approach 2). The family member with whom you want to share registers an account (NOTE: don't need to setup the system again, just register an account).

## 31 . Share the devcie with family members (Approach #2 continued)



## 32. Cannot Receive Android Notifications Please check the settings below.



## Customer Technical Support

If you need assistance, you can  
contact support at  
[support@wirelessinput.com](mailto:support@wirelessinput.com)

Please allow 24 to 48 hours for a response

For more info, please visit:  
[www.instaViewPro.com/support](http://www.instaViewPro.com/support)  
Or scan this QR

